



While Hixny has always been committed to ensuring you have the information you need to give your patients the best care, now more than ever we are here to help you stay informed about those who are most vulnerable.

If you use our provider portal, hopefully you've already found the following resources to be helpful while dealing with COVID-19:

- Real-time alerts letting you know when a patient has been admitted to the emergency department
- Reports showing you all patients who have been admitted to the hospital or emergency department
- Reports showing if your most vulnerable populations—like those with pre-diabetes and diabetes—are successfully controlling their conditions

If you haven't used any of these, but they sound like they could be helpful during this critical time, please contact your Hixny Account Manager. They will be happy to show you how to set up alerts or to access reports—they can even run reports and send them along, if necessary.

We're in this together, so please do not hesitate to reach out with any needs you may have.